

A manual designed to help individuals use the Employee Connect mobile app

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Getting Started

Downloading the app

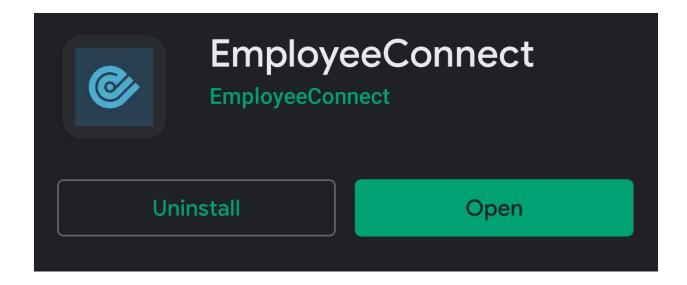
Download the EmployeeConnect mobile app from the Apple App Store or Google Play.

On Apple devices

- 1. Open the Apple App Store and search EmployeeConnect.
- 2. Download and install the EmployeeConnect mobile app on your device.
- 3. Tap EmployeeConnect icon on your mobile device to launch the application.

On Android devices

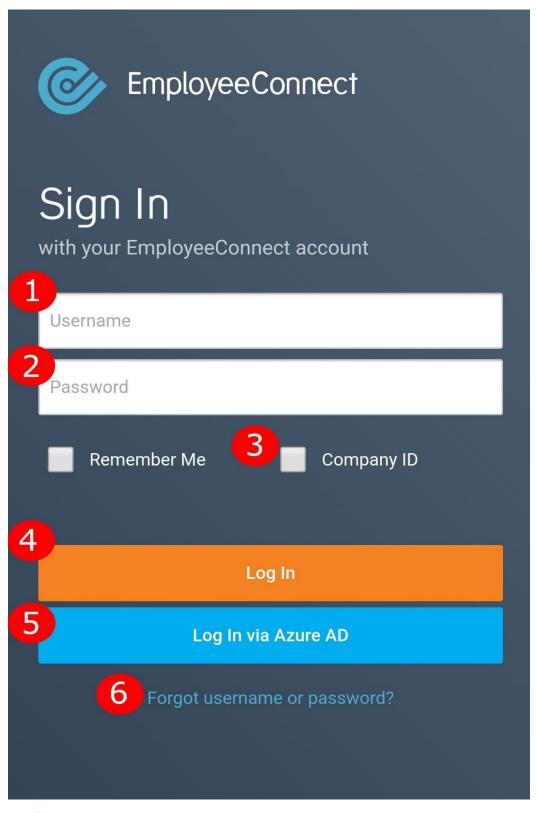
- 1. Open Google play and search EmployeeConnect.
- 2. Download and install the EmployeeConnect mobile app on your device.
- 3. Tap EmployeeConnect icon on your mobile device to launch the application.





3

Signing in



Fields

1. Username field - input your EmployeeConnect Username here.

- 2. Password field input your EmployeeConnect password here.
- 3. Company ID tickbox Used by enterprise customers. If not sure, please contact your System Administrator.
- 4. Login button tap here to login after you input your EmployeeConnect username and password.
- 5. Log in via Azure AD Single sign on and Active Directory button, can only be used when you have the proper single sign on/active directory configuration.
- 6. Forgot username or password? Link Tap this link to reset your username or password. Alternatively, you can contact your HR manager or System administrator to reset your password.

Steps to login using your Username and Password:

- 1. Input your Username
- 2. Input your Password
- 3. Click Login

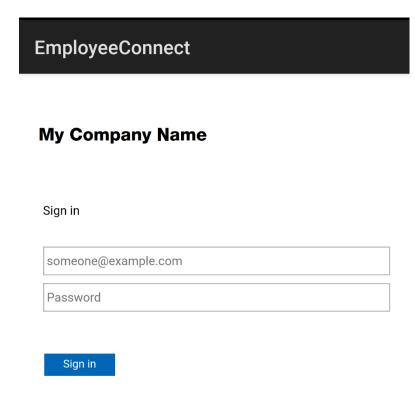
Steps to login using Azure AD:

- 1. Input your Username
- 2. Leave the password field blank
- 3. Tap Login via Azure AD

Log In via Azure AD



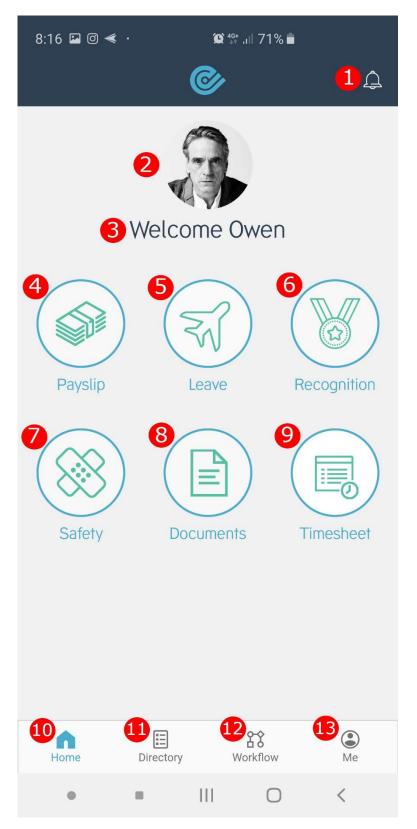
4. Azure login screen is displayed, enter your Azure password here (Username is populated from the previous screen)



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EmployeeConnect Mobile Home Screen





Home Screen fields

- 1. Notifications
- 2. Avatar
- 3. Welcome Message
- 4. Payslip
- 5. Leave
- 6. Recognition
- 7. Safety

- 8. Documents
- 9. Timesheet
- 10. Home
- 11. Directory
- 12. Workflow
- 13. Me

1 - Notifications

The Notification button takes you to the notifications page which shows the user system generated message like password change reminders, delegation information, workflow activities and workflows requiring your action.



System Message: Remember to change your password (last change was >30 days)

How to Access Notifications

- 1. Tap the 'bell' Notifications icon
- 2. Notifications are listed
- 3. Scroll through the list to view the information
- 4. Tap the back icon to go to the previous screen



2 - Avatar

The Avatar directly reflects the user photo you've setup from the EmployeeConnect website. To access this from the website follow the steps below.

- 1. Click the Avatar
- 2. Click Preferences

3 - Welcome message

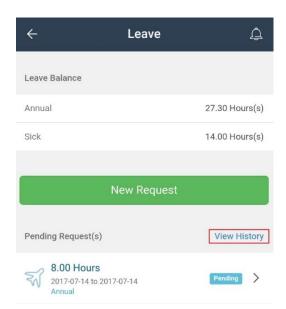
A simple welcome message after your successful login.

4 - Payslip

Access your payslip information and historical payslip data from here.

5 - Leave

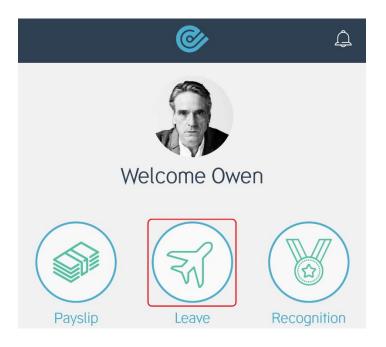
Users can file their Leave Requests from here. You can also view all historical leave request information including your current leave balance. To view historical Leave request data, click the 'View History' link seen below.



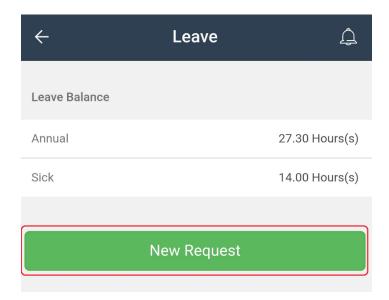


How to submit Leave Request

1. Tap Leave from the Home screen

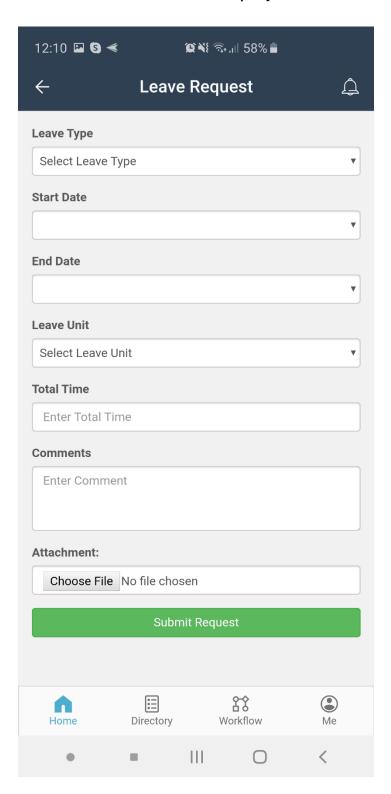


2. Tap New Request





3. The Leave form will be displayed on the next screen

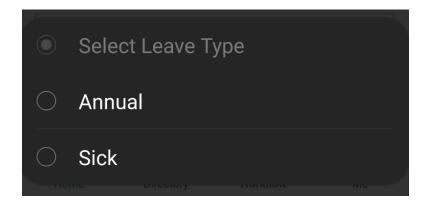




4. Tap Leave Type and select which leave type to use



Tap Annual or Sick to set this as the leave type

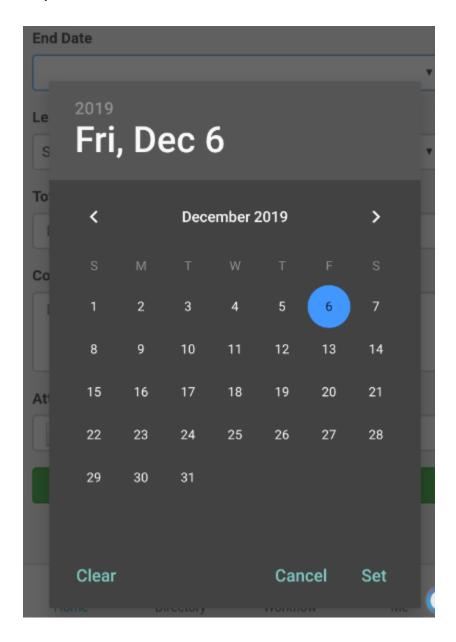


5. Tap Start date and select the start date





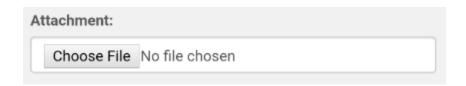
Tap the 'Set' button to set the start date Tap End date and select the end date



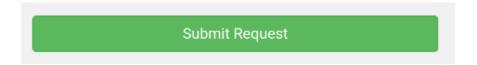
Optionally tap 'Clear' button to clear the current date Tap 'Cancel' to go back to the previous screen

6. Optionally you can set an attachment to support your request

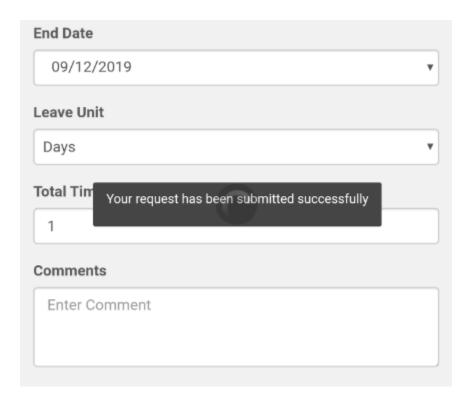




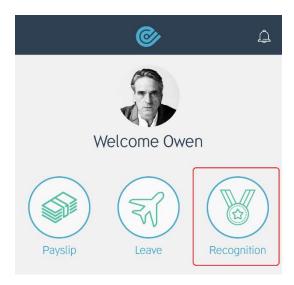
7. Tap the submit button to submit your request



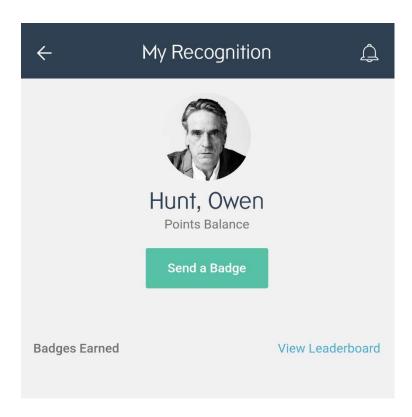
8. A notification will appear to inform you that you've successfully submitted the request



6 - Recognition

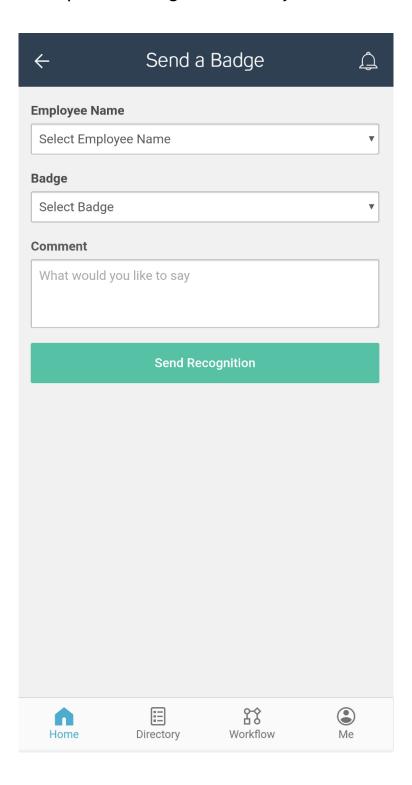


Send a recognition to your colleagues or employees from the recognition module. Just tap the Recognition icon, tap the Send a Badge button then fill in the form.





Remember to tap Send Recognition when you are done.



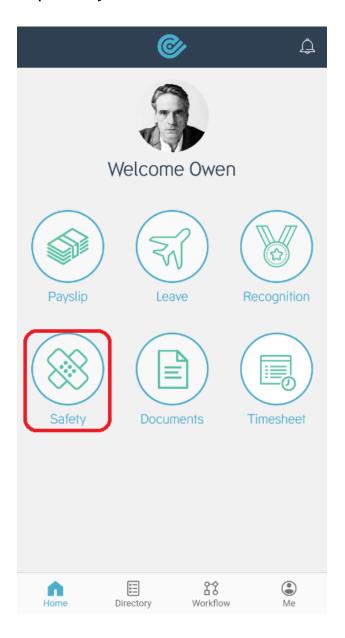


7 - Safety

You may submit hazard or safety incidents from this module. To submit a hazard or incident report, follow the steps below:

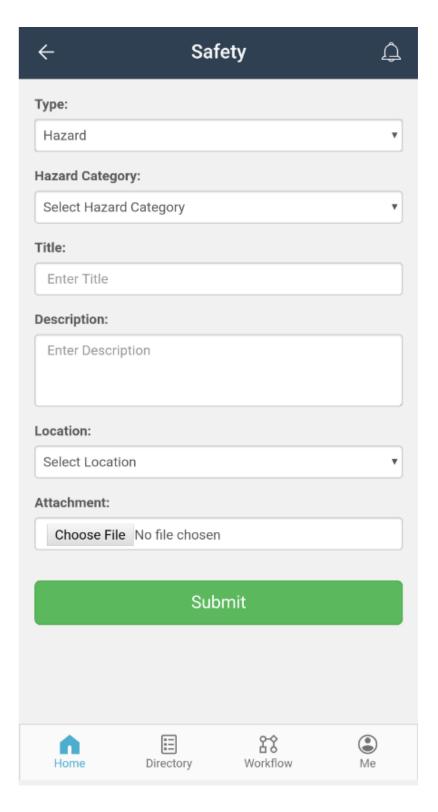
How to submit Safety report

1. Tap Safety from the home screen

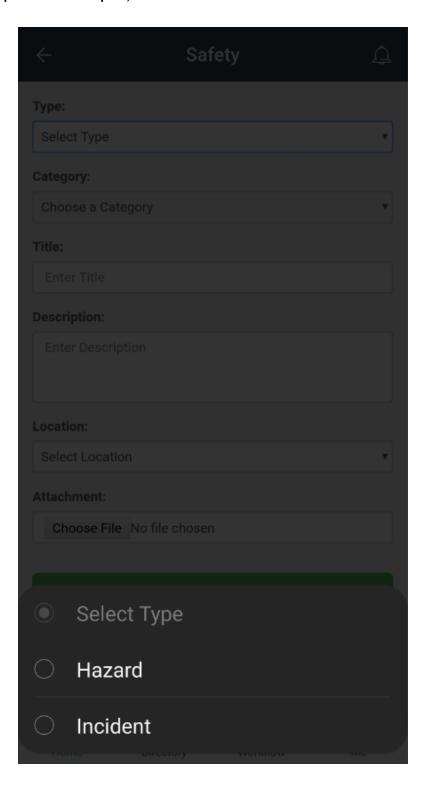




2. Tap Select Type under the Type field to set a Safety type. Options are Hazard or Incident

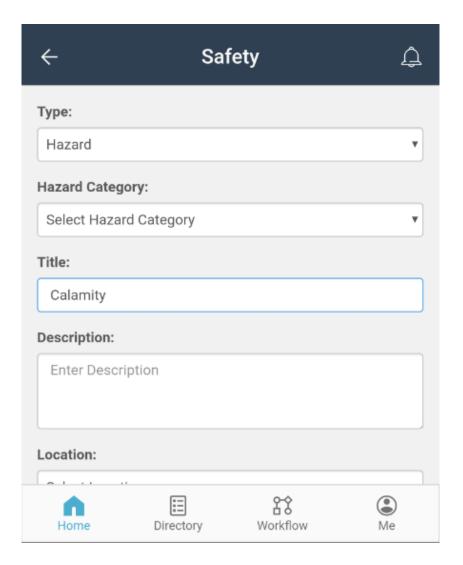


3. Tap Choose a Category to select a category (options are determined by Type from step 2)

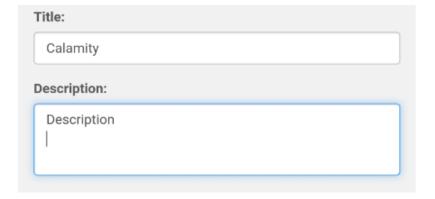




4. Tap Enter Title to enter a title for the Safety/Hazard incident

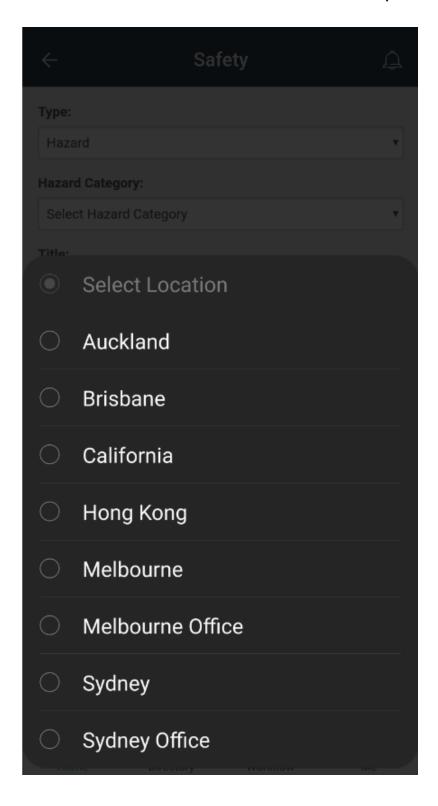


5. Tap Enter Description to enter a description



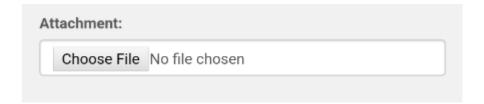


6. Tap Select a Location to set a location from a drop-down list

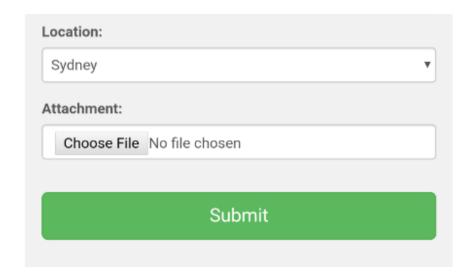


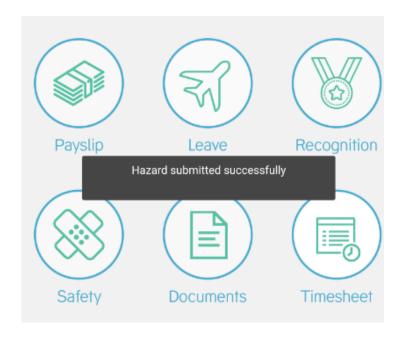


7. Tap Choose file if you need to select an attachment



8. Tap Submit







Notification for successfully submitting a safety incident is seen.

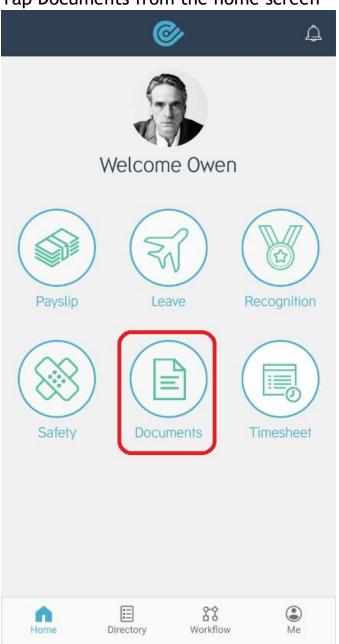


8 - Documents

Users can view different documents as seen on the EmployeeConnect web portal in the mobile app. These are seen on the web portal from Home > Company side menu > Documents.

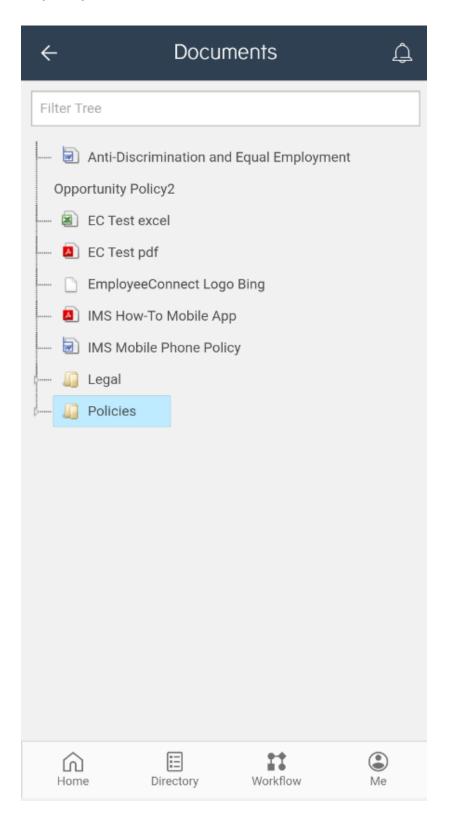
How to view Documents from the mobile app

1. Tap Documents from the home screen



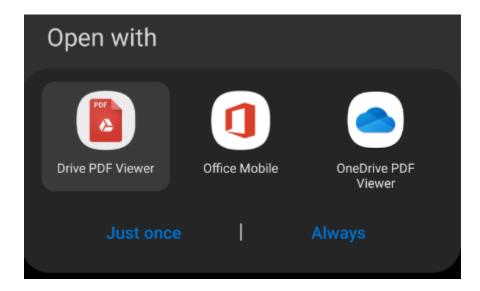


2. Tap a specific document to download the file

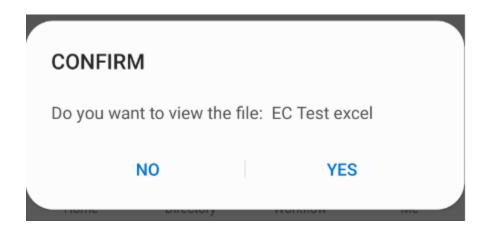




3. Select a local application to view the document



4. Confirm the action



5. File will be displayed using the local app selected

9 - Timesheet

Users can clock in their hours from the module. Timesheets submitted can also be viewed from the timesheets module. We will show you how easy it is to view your timesheets and submit/clock in your hours.

Please note the information listed below, we have to make sure they are configured correctly in the EmployeeConnect web portal to prevent issues with clocking in time using the mobile app or the timesheets module for that matter.

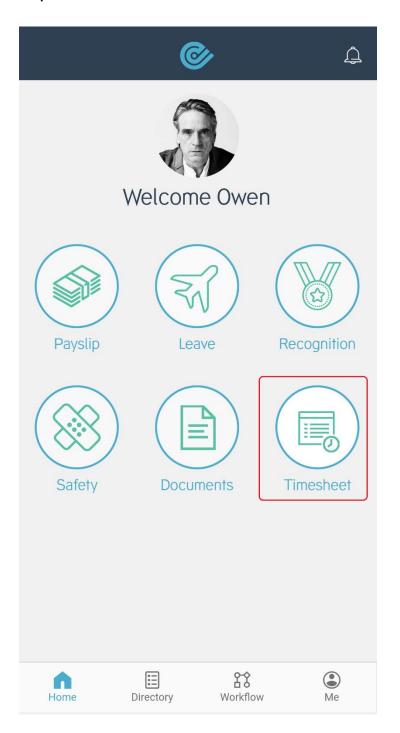
- User must have an active Employment agreement
- Agreement must have a Pay group
- Pay period date range must cover current date employee is clocking it e.g. clocking in for January 2, 2019, Pay period must include January 2, 2019.
- User must be assigned an active Employment group
- User must be assigned within a Workgroup with a work pattern
- Users Agreement record status must be active

The steps above also help in troubleshooting issues encountered on the application Timesheet module. Double check the points above, it may save you time from contacting or logging a support ticket in the support portal.



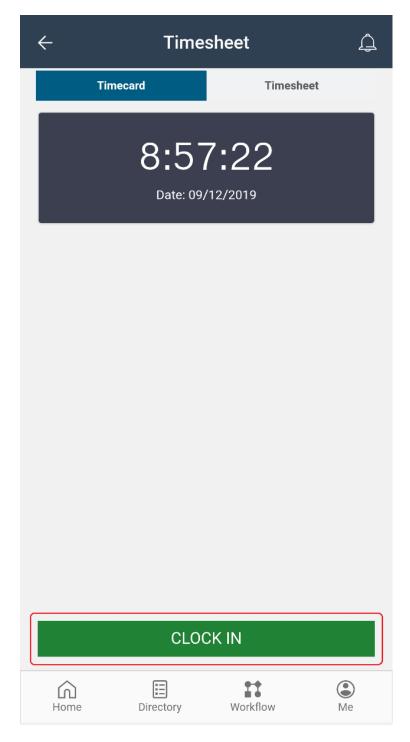
How to Clock in your Hours

1. Tap Timesheet from the home screen





2. Tap the 'CLOCK IN' button



This will 'Clock' the current time as the start time of your time entry.

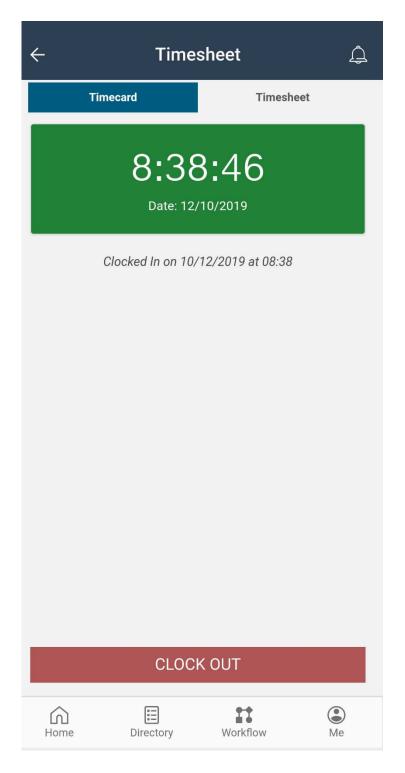


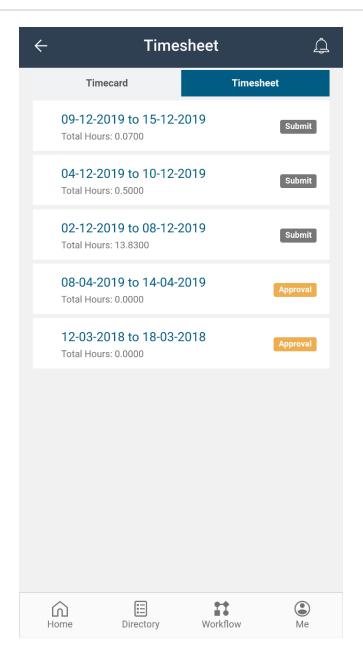
The 'CLOCK IN' button turns into 'CLOCK OUT', tapping it again will clock you out with the current time shown on screen essentially clocking you out and serve as the end time of you're the current



time entry.

3. Tap Timesheet tab to see the list of timesheets

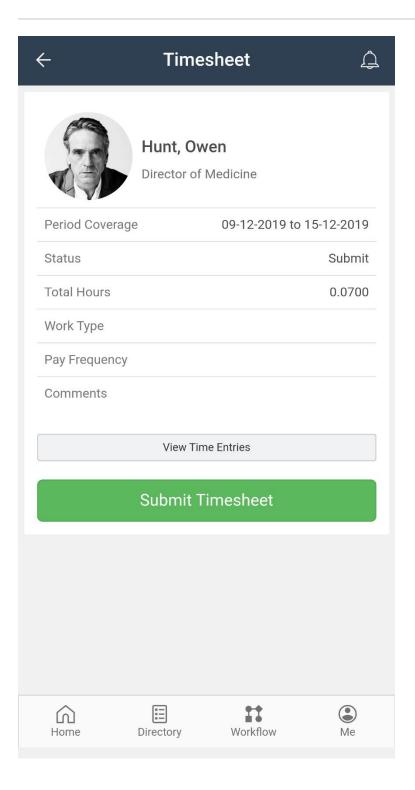




Latest timesheet with your entry will be seen on the top. This directly reflects the pay period setup for you. You can choose to submit the timesheet from here or view the time entries first, steps are described on the next page.

4. Tap the specific Timesheet to view.

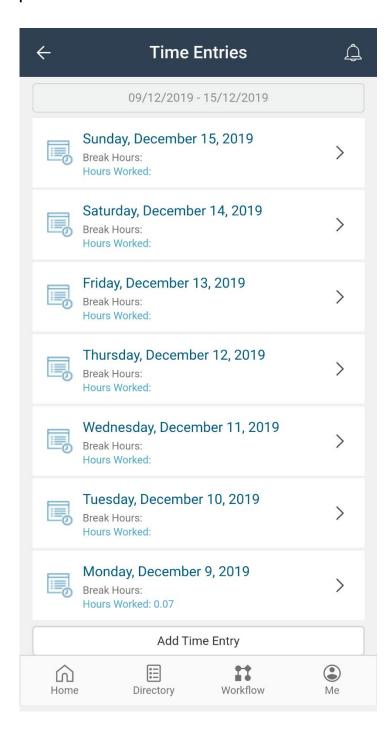




The timesheet details are displayed on the screen like Period coverage, timesheet status, total hours logged etc.



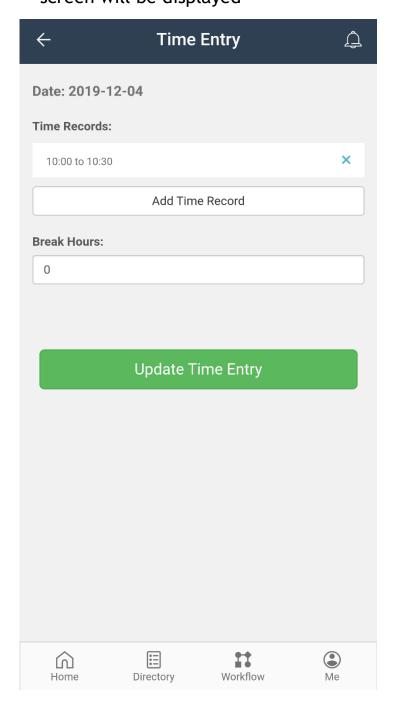
5. Tap View Time Entries



a. You can add a new time entry by tapping 'Add Time Entry'

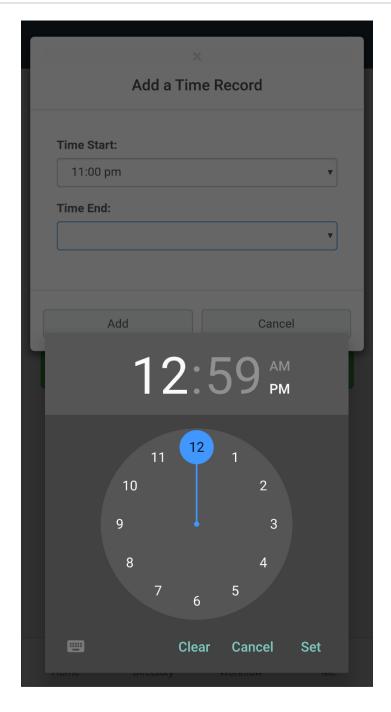


b. Tap Date to select a date from the drop down, Time Entry screen will be displayed



Time entry recorded is seen. You can Tap 'Add Time Record' to add another time entry, doing so will display the 'Add a Time Record' screen where you can select a Time Start and Time End date.



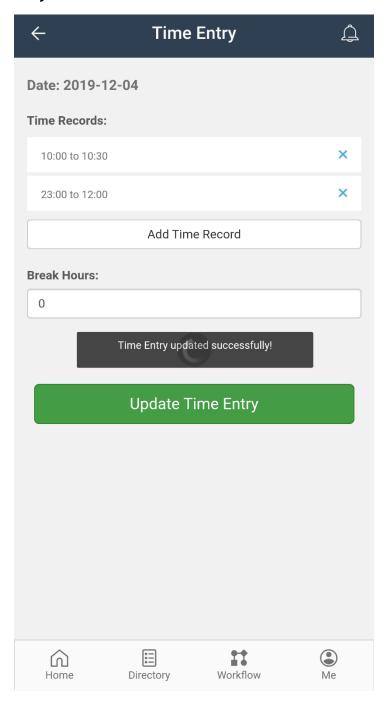


Tap the Set button after selecting the time from the clock. Remember to tap the Add button to add the time entry.

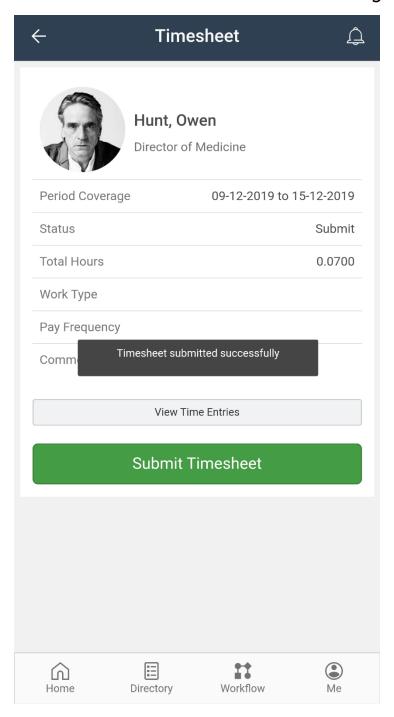
Tap Update Time Entry button to update the time entry. You will be able to see the time entry added to the list.



Tap Update Time Entry button to update the time entry. You will be able to see the time entry added to the list.



6. Tap the Submit Timesheet button after reviewing the entries



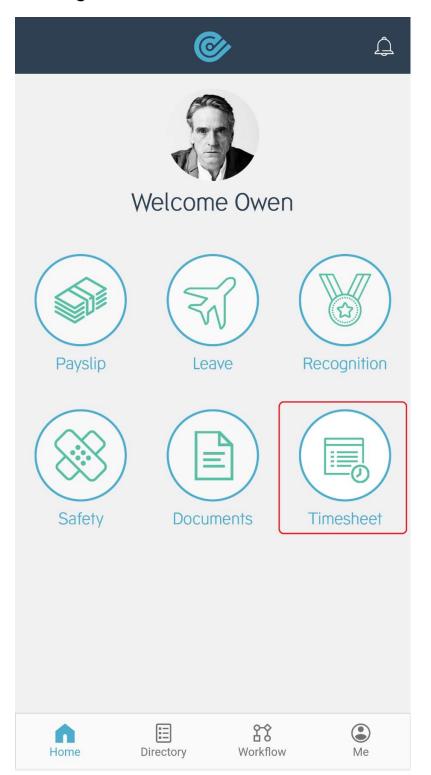
Note:

A timesheet will not be created for a previous pay period when a user misses to clock in at least once for that pay period. Please access the web platform to add the time entries/timesheet from there instead.



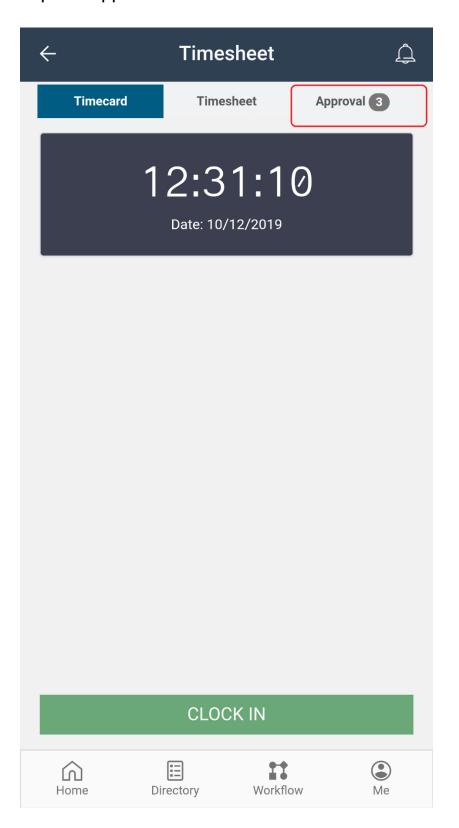
How to Approve/Reject Leave Timesheet Requests

1. As Manager click Timesheet from the home screen



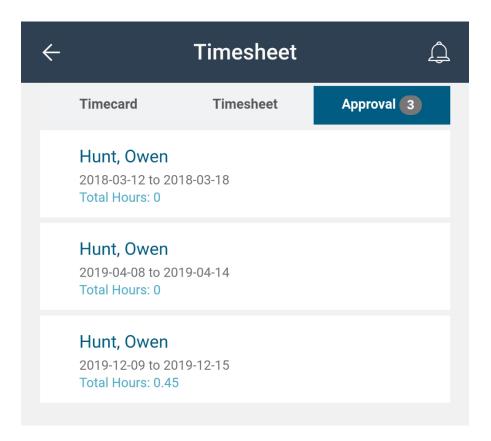


2. Tap the Approval tab



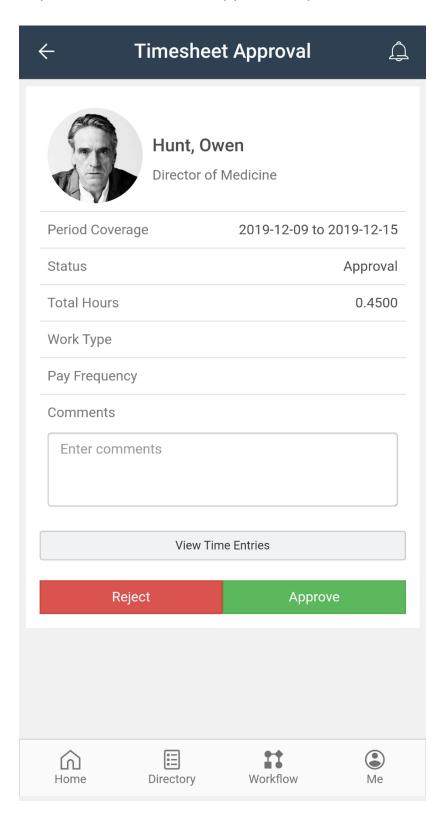


3. The next screen will list Timesheets waiting for your action





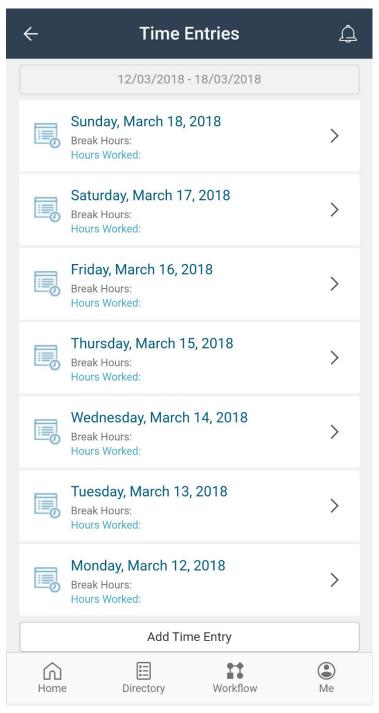
4. Tap on a Timesheet to approve/reject





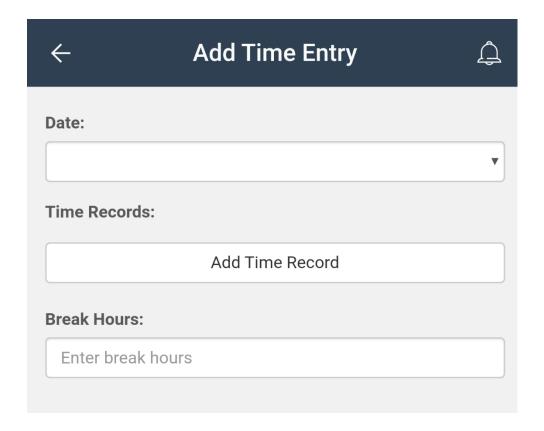
5. Tap View Time Entries to review the time entries

View Time Entries



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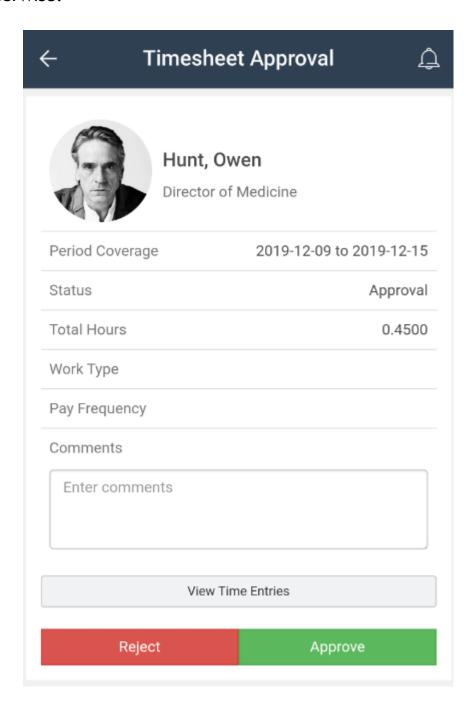
- a. You can edit the time entries for corrections
- b. You may also add a time entry for an employee in his behalf



As with adding a regular time entry, you can select a date from the drop down and tap on the add time record to pick the start and end date information. Always remember to tap the update Time Entry button to save the time records.



6. Tap the 'Approve' button to approve the timesheet or 'Reject' if otherwise.

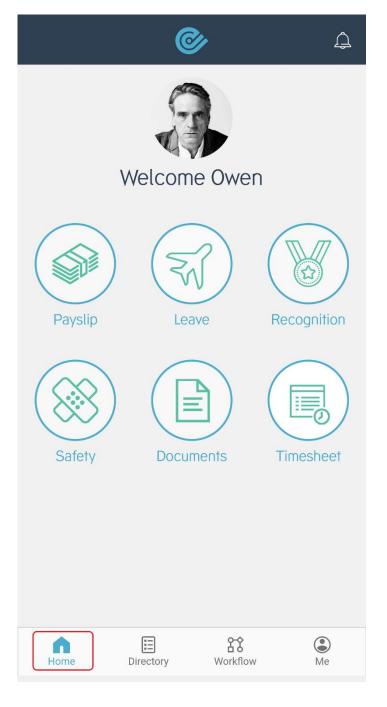


The approval tab will only appear for security groups with the proper access setting to approve or reject requests. Also note that since we only have Timesheet requests on the mobile app, we will only see timesheet request approvals here as well.



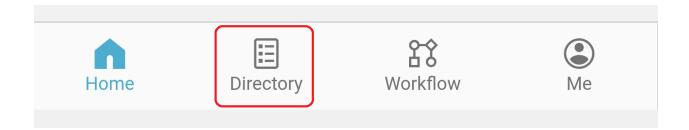
10 - Home

The EmployeeConnect mobile app allows you to quickly revert to the home screen, this is done by tapping the Home icon while on any page or screen in the application. Let's say you are on the timesheets module and want to go back to the home screen to log a recognition, tap the Home icon and you will be redirected to the home screen.



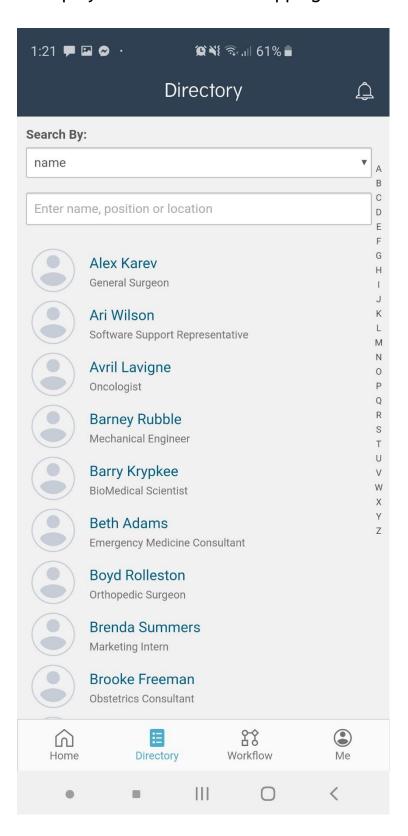
10 - Directory

The directory icon redirects you to a list of the employees and their titles. You can use the search feature to quickly find a contact from this screen.



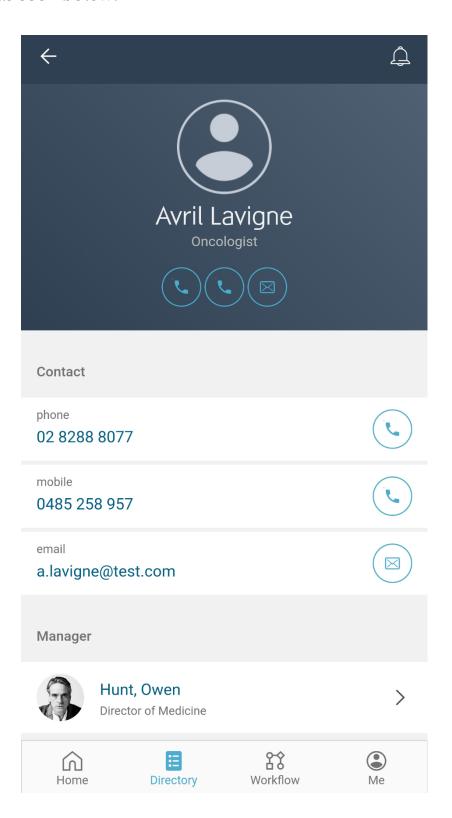


Here's the list of employees accessed after tapping on the Directory icon.





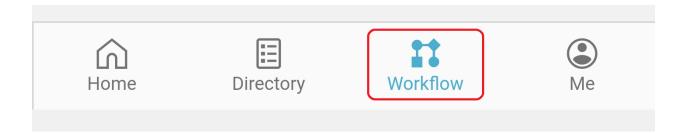
Few more information about the resource can be seen when you tap on the name as seen below.



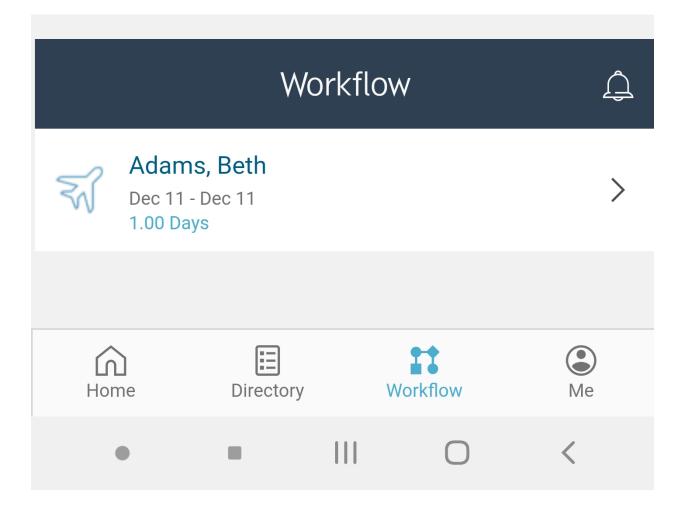


11 - Workflow

You can quickly access workflow pending your actions from the workflow module. Just tap on the Workflow button, this will redirect you to a list of workflows you need to check and work on.

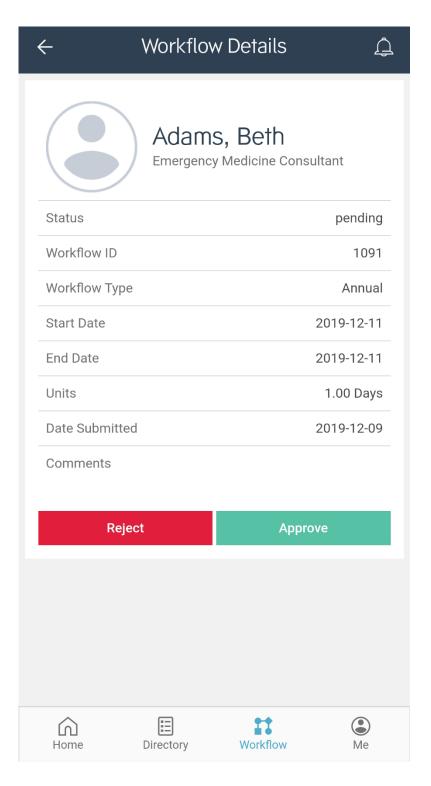


Here is a sample of a leave workflow submitted for the managers approval.





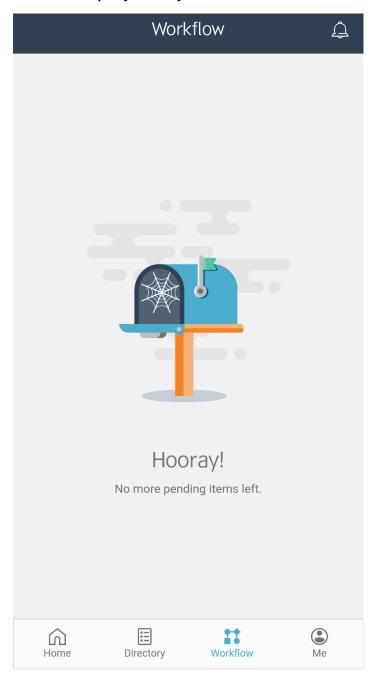
Simply tap on the workflow listed on the screen, in this sample from Adams, Beth to open the next screen showing the approval or reject options.





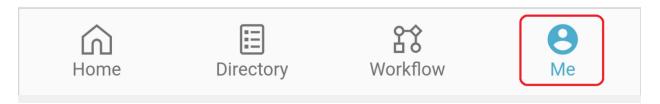
Note: Workflow approvals are based of your security group. A user under the 'Employee' security group may not see the leave requests as it is mostly Managers who have this access. Please consult your system administrator if you have questions regarding your access privileges.

The screen below is displayed if you have no workflows to take action on.

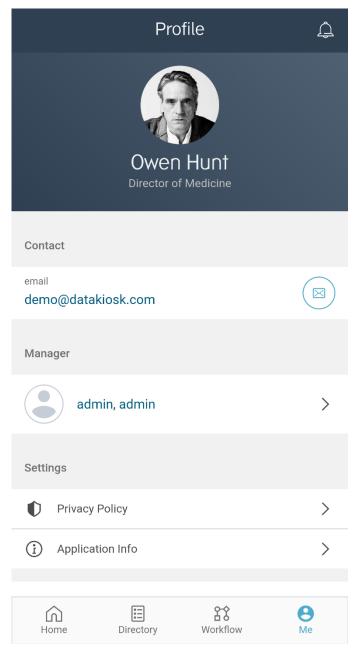




13 - Me



You can access your information by tapping on the Me icon. Information such as your email, manager info and privacy settings can be seen here.





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Information about the mobile application version and build can be seen here as well. The log out button to sign off the application can be seen at the end of the form.

Rounding Rules

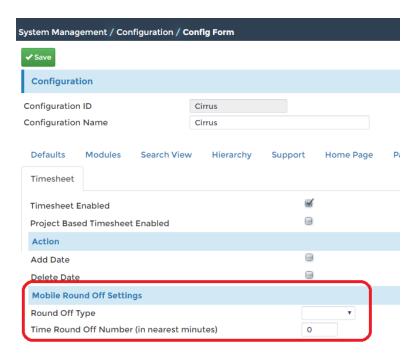
Rounding rules have now been implemented in line with the iOS 4.2.6 and Android v4.2.6 update. The new version of the app is now available on Google Play and Apple store.

We have a few ways to set this up from, follow the steps below to set this up according to your organisations requirements. Please have an Administrator with web access assist with the initial setting.



How to set Rounding Rules in EmployeeConnect (for System Admin)

- 1. Login
- 2. Click Advanced > System Management from the top menu
- 3. Click Configuration > Configuration from the side menu
- 4. Click Cirrus
- 5. Click Timesheet Tab
- 6. Scroll down to the end of the form, find Mobile Round Off Settings



7. Select the Round off type

There are 3 settings available for Round Off Type.

 Up - Rounds up your minute entries UP to the set number when it does not match the exact number

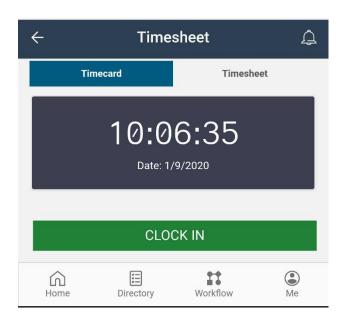
Given the setting of Time Round Off Number (in nearest minutes) = '10'

A user who sets the timer to 8:45 will have the entry listed as 8:50 instead, 9:01 will be 9:10 so on so forth.

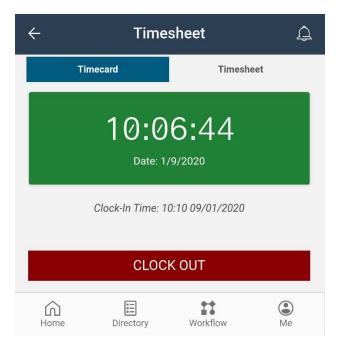


Sample data:

Time shows 10:06:35. User CLOCKS IN.



Clock in record shows 10:10 since we have the Round Up setting.





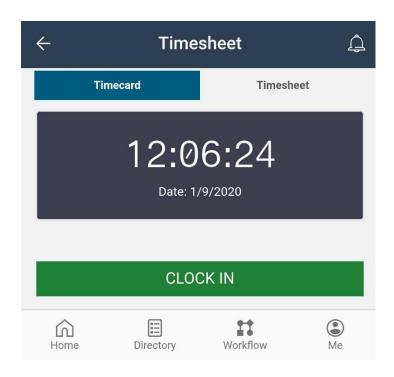
• **Down** - Rounds Down the minutes to the set number if it does not match the whole minute provided.

Given the setting of Time Round Off Number (in nearest minutes) = '10'

A user who sets the timer to 8:45 will have the entry registered as 8:40 instead. 8:49 will be 8:40 so on and so forth.

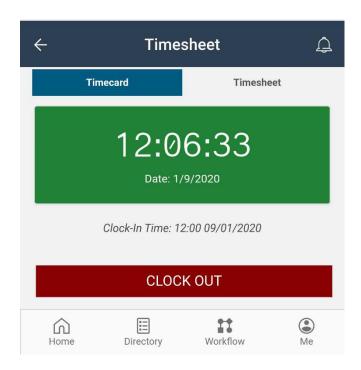
See sample below:

Time shows 12:06:24. User hits CLOCK IN.





Clock In shows 12:00:00 since we have the setting to Round Down.



Nearest - Rounds the minutes to the nearest number you set.
Note that the system will round numbers ≤:05 to:00 and ≥
:05:01 to:10

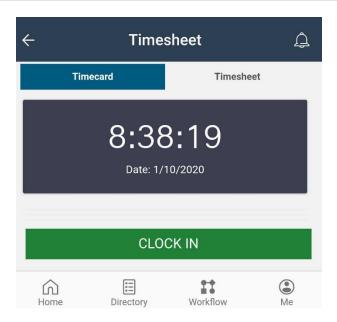
Given the setting of Time Round Off Number (in nearest minutes) = '10'

A user who sets the timer to 8:45 will have the entry registered as 8:40, 8:45:01 as 8:50, 8:46 to 8:50 and so on

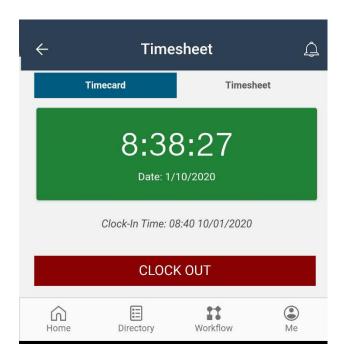
See sample below:

Time shows 8:38:19. User hits CLOCK IN.





Clock In shows 8:40:00 since we have the setting to Nearest.



- 8. Set the Time Round Off Number (in nearest minutes), input the number
- 9. Click Save



Important: Please remember to inform users to log off the mobile app, then log back in for the new settings to take effect.

